## AMERICAN RED CROSS

American Red Cross communication services keep military personnel in touch with their families following the death or serious illness of a family member or other important events, such as the birth of a child. The Red Cross sends messages quickly, anywhere in the world, including ships at sea, embassies and to isolated military units. The information or verification in a message assists the service member's commanding officer in making a decision regarding emergency leave.

## **Contacting the Red Cross to Send an Emergency Message**

- Overseas personnel stationed on military installations should call base or installation operators or the on-base Red Cross offices.
- Other family members who do not reside in the service members' household, members of the National Guard and Reserves, retirees and civilians may access Red Cross services through their local Red Cross chapter. Red Cross chapters are listed in local telephone books and on the American Red Cross Web site at <a href="http://www.redcross.org/where/where.html">http://www.redcross.org/where/where.html</a>.
- At overseas deployment sites, contact the American Red Cross deployed staff.

When calling the Red Cross to send an emergency message to a family member, please have ready the following information which will speed the process of sending your message:

- Service Member's Full Name
- Rank/Rating
- Branch of Service
- Social Security Number
- Military Address
- Information about the deployed unit and the home base unit